

Frequently Asked Questions (FAQs)

How do I register for the season?

Visit the Dixie Curling Centre website at www.dixiecurlingclub.com. When registration is open, a registration link will guide you to the online system. Select your base fee based primarily on your age group, then choose the specific league(s) you wish to join. At checkout, you will pay for the leagues you selected.

Do I need a team, or can I register as an individual?

Some leagues, referred to as CYOR (Choose Your Own Rink), require team registration. If you're an individual looking to join a team, contact the office or league convener — teams may be looking for additional players. Other leagues welcome individual registrations.

Am I able to register a three person team for CYOR leagues?

No, a Choose Your Own Rink (CYOR) team must register and play the season as four players. Contact the office or league convener if you are looking for another team member.

Am I able to register a five person team for leagues?

Yes, you may register as a fifth player for a team. In some leagues, only registered players may participate in playoffs or other aspects of league play, and a fifth player allows for compliance with these league rules. The fifth player, however, will be required to select that league and pay the appropriate league fee when registering, even if they are not playing the full season on that team.

Where can I learn about the different leagues, whether I register as an individual or a team?

Visit the homepage at www.dixiecurlingclub.com. Click the "Curling" tab for a dropdown menu with information about Men's, Women's, Mixed, Open, and Junior leagues. You'll find full league descriptions and details there.

Is equipment available to rent or borrow?

Yes. Club brooms and step-on sliders are available to borrow, especially for Little Rocks, Junior curlers, and beginners. Equipment is located on the right wall as you enter the ice shed. Please return any borrowed equipment after your game.

Are there any additional costs?

Your membership fees include access to the club, the leagues you register for, and sparing opportunities. Some leagues do have a league fee or prize fee that is applied over and above Centre registration fees. Check with you league convenor for more details.

Can I get a locker?

Lockers are provided at no additional cost, but availability is limited. A lottery for lockers is held early in the season. Watch for fall emails or contact the office for more info.

Can I try curling before committing to a full season?

Yes. We offer single-day Try Curling events and six-week Learn to Curl sessions designed to introduce new curlers to the sport. These opportunities open for registration after the season begins. Please note: these short programs do not include full membership benefits, such as voting rights at the Annual General Meeting and have sparing restrictions.

What payment options do I have when registering?

Registration is done through the online portal. For payment, e-transfer of funds has no cost. Credit card payment is accepted, but has a 2.55% processing fee to cover the credit card fees charged to Dixie. Payment by cheque is also accepted, whether it is dropped off at the office or mailed to:

Dixie Curling Centre 3071 Palstan Rd, Mississauga, ON L4Y 2Z7

If I register and pay but can't play the entire season, can I get a refund?

Under normal circumstances, membership fees are non-refundable. However, the Board Executive may consider partial or full refunds for exceptional circumstances. These requests are handled on an individual basis. Requests must be made in writing and emailed to generalmanager@dixiecurlingclub.com prior to February 15th of the current curling season.

What is the sparing policy for the 2025-26 season?

Dixie is maintaining the "Open" sparing policy for the 2025-26 season. The updated policy with be published on the Dixie website www.dixiecurlingclub.com in the near future.

Where can I find Dixie's various policies?

Dixie Curling Centre policies are available on the website <u>www.dixiecurlingclub.com</u>. Policies are regularly reviewed by the Board of Directors, and are published on the website once the review process has been completed.

Can I register for part of the season?

Standard registration is for the full season. However, we offer Short Leagues, which are prescheduled to run for six weeks. If you join mid-season, your fees will be pro-rated for the remainder of the season.

I want to register my children for Little Rocks/Junior Curling. Is there a sibling discount?

Yes. The first child pays a base fee of \$170 plus an \$80 program fee (total: \$250). Additional children from the same family receive 50% off the base fee: \$85 base fee + \$80 program fee = \$165.

Are helmets required for children or new curlers?

Head protection is mandatory for all curlers aged 12 and under. Helmets are also strongly recommended for new or inexperienced curlers of all ages.

I want to curl in 3 Day leagues and an evening league. How do I register?

Base Membership Fee: \$485 Unlimited Day Leagues Fee: \$350 Prime (Evening) League Fee: \$170

Total: \$1,005 for Unlimited Day curling and one evening league.

How can I volunteer or get involved beyond curling?

Dixie thrives thanks to its dedicated volunteers! Opportunities include coaching for Little Rocks and Juniors, or joining committees such as Building, Marketing, Social, Finance, or Grants to name a few. Email board@dixiecurlingclub.com to get involved.

Who do I contact for more information or help with registration?

Office: 905-276-1777 info@dixiecurlngclub.com

Board of Directors: board@dixiecurlingclub.com